

swissbit®

Application Note

AN4104en

NVMe Field Firmware Update with nvme-cli tool

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1 Overview

In industrial and embedded computing environments, storage devices must do more than simply store data—they must adapt to the specific requirements of the host system, often under demanding conditions. Swissbit, a leading provider of industrial-grade storage solutions, recognizes this need and offers a powerful mechanism to meet it: Field Firmware Updates (FFU) for its Solid State Drives (SSDs).

Unlike traditional firmware updates that focus solely on bug fixes or performance enhancements, Swissbit's FFU capabilities are designed to support customization and fine-tuning of SSD behavior to match the unique demands of the host system. Whether it's optimizing power management, adjusting thermal thresholds, enabling specific security features, or aligning with proprietary protocols, FFU enables tailored configurations without removing the SSD from the field.

This application note explores how Swissbit's FFU process empowers system integrators and OEMs to implement targeted adjustments post-deployment—securely, efficiently, and with minimal disruption. It outlines the technical framework, security safeguards, and practical use cases that make FFU a vital tool for long-term system optimization and lifecycle management.

By enabling in-field customization, Swissbit ensures that its SSDs remain not only up-to-date but also perfectly aligned with the evolving needs of the systems they serve.

2 General Guidelines

- 2 While Field Firmware Updates (FFUs) offer powerful capabilities for customizing and optimizing Swissbit SSDs in the field, they must be performed with care – following best practices and understanding the associated risks is essential to ensure data integrity, device reliability, and system stability.

1. Always Back Up Data First

Before initiating any firmware update, ensure that all critical data on the SSD is backed up. While FFUs are designed to be safe, unexpected issues (e.g., power loss or host instability) can lead to data corruption or loss.

2. Verify Firmware Compatibility

Confirm that the firmware version is compatible with the specific SSD model and the host system. Using incorrect firmware can render the device non-functional or cause unpredictable behavior.

3. Use Official Tools and Firmware

Only use Swissbit-provided or approved update tools and firmware binaries. Third-party or modified firmware can compromise device integrity and void warranties.

4. Ensure Stable Power Supply

Perform updates in a controlled environment with a stable power source. Power interruptions during the update process can corrupt the firmware and potentially harm the SSD.

5. Avoid Updates During Critical Operations

Do not perform FFUs while the SSD is actively handling critical workloads. Schedule updates during maintenance windows or system downtime to avoid disruptions.

6. Document the Update Process

Keep records of firmware versions, update dates, and any changes made. This helps with traceability and troubleshooting in case of future issues.

7. Test in a Controlled Environment First

If deploying firmware to multiple systems,

test the update on a single device in a lab environment before rolling it out fleet-wide.

3 nvme-cli

The `nvme-cli` tool is a command-line utility for Linux systems that provides a comprehensive set of functions for managing NVMe drives. One of its key capabilities is performing firmware updates. Updating firmware on an NVMe device using `nvme-cli` is a two-step process: first, the new firmware image is downloaded to the drive, and then it must be explicitly committed to activate the update.

To begin, it is essential to identify the correct device node associated with the target NVMe drive. This can be done using the `nvme list` command, which enumerates all NVMe devices connected to the system along with their device paths and current firmware versions. For example, in the output shown in Figure 1, the drive is located at `/dev/nvmeon1` and is currently running firmware version E8FM11.4.

As shown in Figure 1, a NVMe drive is present and identified as `/dev/nvmeon1`. The `n1` suffix indicates the namespace associated with the NVMe controller. However, firmware update operations target the controller itself—not the namespace. To determine the correct device node for the controller, the namespace identifier is simply removed. In this case, the controller device node corresponding to `/dev/nvmeon1` is `/dev/nvmeo`.

Once the appropriate controller device node has been identified, the firmware update process begins with downloading the new firmware image using the `fw-download` subcommand. This step transfers the firmware binary to the drive but does not activate it yet. An example of this operation is shown in Figure 2.

For the EN-2x-Family please use: `nvme fw-download /dev/nvmeo -fw=xxxxx.bin -x 16384` because firmware-update granularity parameter is needed.

Once firmware is downloaded to the NVMe drive, the firmware is committed using either `fw-activate` or `fw-commit` subcommand, as

shown in Figure 3. The subcommands perform the same function, but `nvme-cli` prior to V1.5 uses `fw-activate` and V1.5 and later uses `fw-commit`. The version of `nvme-cli` can be determined using the `version` subcommand. The parameters passed with the `fw-activate` indicate that the default firmware (`slot=0`) is to be activated and used following the next reset (`action=1`).

action=a, use 0-3 for a:

- 0: Downloaded image replaces the image indicated by the Firmware Slot field. This image is not activated.
- 1: Downloaded image replaces the image indicated by the Firmware Slot field. This image is activated at the next reset.
- 2: The image indicated by the Firmware Slot field is activated at the next reset.
- 3: The image specified by the Firmware Slot field is requested to be activated immediately without reset.

Following the next system reset (restart), the new firmware will be the current firmware. An example is shown in Figure 4. Observe that the firmware is now E8FM11.6.

```
# nvme list
Node           SN                      Model
Namespace Usage          Format                   FW Rev
-----
/dev/nvme0n1   B19A078C04B700000008  Swissbit SFPC120GM1AG2TO-C-6C-HZ
1              120.03 GB / 120.03 GB  512 B + 0 B  E8FM11.4
```

Figure 1: List NVMe Drives

```
# nvme fw-download /dev/nvme0 --fw=E8FM11.6-00.bin
Firmware download success
```

Figure 2: Firmware Image Download

```
# nvme fw-activate /dev/nvme0 -slot=0 -action=1
Success activating firmware action1 slot:0
```

Figure 3: Firmware Commit

```
# nvme list
Node           SN                      Model
Namespace Usage          Format                   FW Rev
-----
/dev/nvme0n1   B19A078C04B700000008  Swissbit SFPC120GM1AG2TO-C-6C-HZ
1              128.04 GB / 128.04 GB  512 B + 0 B  E8FM11.6
```

Figure 4: List NVMe Drives

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